An overview of the Copyright Dispute Policy can be found at this link:

https://www.coursehero.com/copyright/?educator=1

If you identify work that qualifies as a copyright infringement, you can submit either:

- an online notification (Process A) or
- an email/mail a notification to Course Hero (Process B).

Process A (online notification)  https://www.coursehero.com/copyright-infringement/

Submit an official notification to report that someone (select one):

- Has posted my copyrighted work without my permission
- Has violated my privacy by posting personal information

1. Who is impacted? (note: takedown requests should only be completed by the copyright holder or an agent authorized to act on the copyright holder’s behalf)
   - I am (include legal name, your University/Institution/Organization affiliation, and job or responsibility)
   - My Company, organization, or client (include legal name, your University/Institution/Organization affiliation, and your relationship with your company, organization, or client)

2. Description of the infringed work? (note: takedown requests should only be completed by the copyright holder or an agent authorized to act on the copyright holder’s behalf)
   - Course Hero URL or infringing material
   - Official/original titles of the copyrighted materials (If possible, please also include other identifying information such as ISBNs, publication dates, or links to authorized sources)
   - Type of Content (Note, assessment, homework, lecture, essay, other)

3. Provide your Contact Information
   - Address
   - Phone number
   - Email address

4. Check the boxes stating that...
   - I have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law.
   - This notification is accurate.
Under Penalty of Perjury, I am authorized to act on behalf of the owner or an exclusive right that is allegedly infringed.

I acknowledge that under Section 512(f) of the DMCA any person who knowingly materially misrepresents that material or activity is infringing may be subject to liability for damages.

5. Type full name to act as your digital signature.

Process B (email or mail notification)

To file a notice of copyright infringement with Course Hero, you will need to provide a written communication that sets forth the items specified below. Pursuant to Section 512(c)(3) of the Digital Millennium Copyright Act, please use the following format (including section numbers):

1. A description of your work that you believe has been infringed
   17 U.S.C. § 512(c)(3)(A)(ii): Please identify the copyrighted work or list of works claimed to have been infringed.

2. The URL(s) of the allegedly infringing content
   17 U.S.C. § 512(c)(3)(A)(iii): Please provide us with the specific identification and location of the copyrighted work, including its URL on Course Hero. We need to make sure we properly locate the material you cited in Part 1.

3. Your contact information
   17 U.S.C. § 512(c)(3)(A)(iv): Please provide us with your contact information (name, address, phone number, and email address). We need to make sure we can get in touch with you throughout the process to ensure that your claim is sufficiently addressed.

4. You must agree to and include the following statement:
   17 U.S.C. § 512(c)(3)(A)(v): Please provide a statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law. We need this statement and the following two items to help protect against the possibility of erroneous or mistaken notifications.

5. ...and the following statement:
   17 U.S.C. § 512(c)(3)(A)(vi): Please provide a statement that the information in your letter is accurate, and under penalty of perjury, that you are the owner of the exclusive right to the identified work, or that you are authorized to act on behalf of the owner of the exclusive right to the identified work.

6. Your signature
17 U.S.C. § 512(c)(3)(A)(i): Please provide a physical or electronic signature of the copyright owner or a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed. In some instances, this may be you.

Once you have compiled the above information, please send it in a written communication via mail or email to:

Course Hero, Inc.
Attn: Course Hero Compliance Team
2000 Seaport Blvd, Floor 3
Redwood City, CA 94063
Fax: (650) 649-2319
Email: dmca@coursehero.com

Once Course Hero receives proper bona fide infringement notification:

Upon receipt of a proper notice of copyright infringement, Course Hero reserves the right to:

- remove or disable access to the infringing material;
- notify the content provider who is accused of infringement that Course Hero has removed or disabled access to the applicable material; and
- terminate such content provider’s access to the Services if he or she is a repeat offender.

What is the DMCA?
The Digital Millennium Copyright Act (DMCA) is a United States copyright law that addresses the protection of digital copyrighted materials.

The DMCA has five titles, or sections, with Title II having the most immediate impact on the Course Hero community. Title II outlines certain legal duties with which Online Service Providers (OSP) must comply in order to limit their legal liabilities in the event a user of their service violates copyright laws. An OSP is defined as "an entity offering the transmission, routing, or providing of connections for digital online communications, between or among points specified by a user, of material of the user’s choosing, without modification to the content of the material as sent or received". Course Hero is an OSP for users.